SERVICE FACT SHEET | 11 NOVEMBER 2026

Parent information and preparation

Practical public guidance to prepare a conversation, clarify an appropriate school contact and plan for a demanding school moment.

Who it is for

Adult parents and guardians

Intended value

Give parents a useful next step without requiring a purchase or disclosure of family details.

Available now

Three free guides and a programme enquiry route for adults.

Possible later scope

Any school programme or professional service is a separate discussion, subject to school arrangements, suitability, availability, consent and costs.

Participation required

Use the prompts privately, follow relevant school processes and decide what support to seek through appropriate channels.

DECISION POINT

Free resources and an initial enquiry do not purchase delivery. Review the boundaries, timing and terms on the next page.

SERVICE FACT SHEET | CONTINUED

Boundaries, timing and terms

Parent information and preparation

Exclusions and boundaries

No diagnosis, clinical assessment, personal care booking, child enrolment or guarantee of a particular result.

Timing

Guides are available now. This enquiry form is not monitored for urgent support; individual service timing is not advertised.

Price and terms

Public guides and programme enquiries are free. Professional or commissioned services require separate confirmed terms.

Availability

Information is available online. School participation and local professional capacity must be checked separately.

Evidence

Original general communication and planning tools, not validated diagnostic instruments or client testimonials.

BEFORE COMMITMENT

Specific delivery responsibilities, provider suitability and any commercial terms are confirmed before an engagement. Registration does not approve school activity.

Ask about support through your school

https://behindthemarks.org/families

Programme enquiries: tapiwa@nojobsjustwork.com

Resources are free to use. An enquiry creates no obligation to purchase or participate. Keep personal cases out of programme enquiries.